

**INCOME TAX GAZETTED OFFICERS' ASSOCIATION**  
**WEST BENGAL UNIT**

Aayakar Bhawan, 6<sup>th</sup> floor, Room No.28, P-7, Chowringhee Square, Kolkata-700069

**President : Mrinal Kanti Chanda**  
**9477331010**

**General Secretary : Sayantan Banerjee**  
**8902197979**

Date: 05.06.2015

To  
The Chief Commissioner of Income Tax-6, Kolkata  
Aayakar Bhawan

*Sir,*

**Sub :** Functioning of ITD System –matter regarding-

Kindly refer to the above.

**A. Malfunctioning of ITD Application**

2. You are aware that all the Income tax proceedings are being passed through the ITD system as per the prevalent instruction of the Board. Accordingly, we all work on this system and our performances are very much dependant on the functionality of the system. However, the said system is not functioning properly since middle February, 2015. It gave immense trouble at the fag end of the March, 2015 like every year due to heavy pressure on the system. We hoped that normalcy would be restored at the beginning of the current year. But we have noticed that system starts behaving differently compared to the same period of the preceding years. We have also seen in earlier years that if the system is kept idle for few minutes, the system automatically gets logged out. But now the scenario is totally different. When the system is running in full swing, it suddenly gets logged out with a remark "*A network error has occurred. The Forms Client has attempted to reestablish it connection to the Server 5 time(s) without success. Please check the network connection and try again later*". Sometimes system gets closed with the remark "*There was a failure in the Forms Server during start up. This could happen due to invalid configuration. Please look into the web server log file for details*" [copy enclosed for kind reference]. This happens frequently.

3. It is also found that the system works smoothly in the 1<sup>st</sup> hour every day. Thereafter, as the time progresses the malfunctioning of the system accelerates. It is logged out time and again due to technical snag as mentioned above. It is a daily routine, total non functioning of the ITD in the month of May'15 is enclosed as annexure-1 for your reference. Moreover one of the servers of the CPC was out of order since March' 15 and the incident was logged with ITBA but they failed to offer any solution as they do not deal

with CPC portal. The local IBM personnel deputed for this purpose was contacted who in turn contacted CPC but the server has been brought back to normalcy only on last Friday. The same was brought to your kind attention through the JCIT range-32, Kolkata. As a result of this non functioning of the server the cleaning of disputed demand could not be done at a desired pace.

As a result, the rhythm of the work gets hampered, valuable working hours lost and a mental fatigue is developed. It reduces the output of the work inspite of our best endeavour. However, we are trying our best to complete the entering of all the brought forward returns into the system despite all adversities.

**B. Completion of reopened assessment by 30-06-2015**

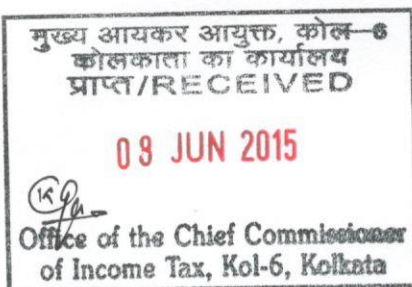
The action plan stipulated that the assessment of cases that were re-opened last year must be completed by 30-06-2015. The following problem has arose while executing the directive:

1. In many cases the assessee did not file return in response to the notice u/s 148 or sought adjournment after the notice u/s 142(1) was issued.
2. In many cases responses to notices / summons to third parties are awaited. Once such response is received the assessee has to be issued show cause. In case deposition u/s 131 the opportunity of cross examination is to be given before the final show cause is issued.
3. Without going through these process, if the assessment order is passed then that would be a half baked order and sure to be lost in the first appellate forum.

Under the above circumstances, if our members are required to pass the orders by 30-06-2015 then a clear instruction is required that the assessment order is to be passed on as is where is basis.

Yours faithfully,

  
(SAYANTAN BANERJEE)  
General Secretary



**ANNEXURE – 1**  
**TIME TABLE SHOWING NON-FUNCTIONING OF ITD SYSTE**

Date	Period of non-functioning
11 <sup>th</sup> May, 2015	1 P.M. to 2 P.M 3-30 P.M. to 4 P.M
12 <sup>th</sup> May, 2015	1-30 P.M. to 2-15 P.M. 4-30 P.M. to 5-10 P.M.
13 <sup>th</sup> May, 2015	12-20 P.M. to 1-10 P.M. 2 P.M. to 2-30 P.M. 4-30 P.M. to 5-10 P.M.
14 <sup>th</sup> May, 2015	12-30 P.M. to 1-05 P.M. 2 P.M. to 2-30 P.M. 4 P.M. to 4-45 P.M.
15 <sup>th</sup> May, 2015	11-45 A.M. to 12-15 P.M. 1-25 P.M. to 2-10 P.M. 3-30 P.M. to 4-15 P.M.
20 <sup>th</sup> May, 2015	1-10 P.M. to 1-45 P.M. 4-15 P.M. to 4-30 P.M.
21 <sup>st</sup> May, 2015	11-45 A.M. to 12 Noon
22 <sup>nd</sup> May, 2015	12 Noon to 12-15 P.M.
25 <sup>th</sup> May, 2015	12-30 P.M. to 1-05 P.M. 2-10 P.M. to 2-35 P.M. 4-30 P.M. to 5-05 P.M.
26 <sup>th</sup> May, 2015	11-45 A.M. to 12-15 P.M. 1-15 P.M. to 1-35 P.M. 2-35 P.M. to 2-55 P.M. 4-05 P.M. to 4-20 P.M. 5-10 P.M. to 5-20 P.M.
27 <sup>th</sup> May, 2015	12-15 P.M. to 12-30 P.M. 2-05 P.M. to 2-22 P.M. 4-30 P.M. to 4-45 P.M.
28 <sup>th</sup> May, 2015	11-15 A.M. to 11-35 A.M. 12-20 P.M. to 12-40 P.M. 4-10 P.M. to 4-16 P.M. 4-30 P.M. to 5-25 P.M.
29 <sup>th</sup> May, 2015	12-05 P.M. to 12-10 P.M. 2-30 P.M. to 2-55 P.M. 3-39 P.M. to 4-05 P.M.
1 <sup>st</sup> June, 2015	03-15 P.M. to 04-59 P.M.
2 <sup>nd</sup> June, 2015	12-05 P.M. to 12-35 P.M. 3-50 P.M. to 4-10 P.M.
3 <sup>rd</sup> June, 2015	1-10 P.M. to 1-28 P.M. 3-15 P.M. to 4-34 P.M. 4-35 P.M. onwards





भारत सरकार

GOVERNMENT OF INDIA

मुख्य आयकर आयुक्त - 6, कोलकाता का कार्यालय

Office of the Chief Commissioner of Income Tax - 6, Kolkata

कमरा सं - 29, दूसरी मंजिल, आयकर भवन,

पी - 7, चौरंगी स्कायर, कोलकाता - 700 069

Room No. 29, 2nd Floor, Aayakar Bhawan

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Tel. : 033-2213-6804, Fax : (033) 2213-6054

No.CCIT-6/KOL/Interim Action Plan/2015-16/ 868

June 09, 2015

To

Shri Sayantan Banerjee,

General Secretary,

ITGOA, W.B. Unit,

Aayakar Bhawan, 6<sup>th</sup> floor, Room No. 28,

P-7, Chowringhee Square,

Kolkata-700 069.

Sub: Functioning of ITD System – Matter regarding.

Please refer to your letter dated 05/06/2015 on the above subject.

2. As regards the malfunctioning of ITD System, the matter has been referred to the DIT (System)-III, New Delhi, for taking necessary action.

3. As regards the difficulties pointed out by the JCIT, Range-32, I have been informed by the CIT-11, Kolkata that the problem faced by his Range has now been resolved.

4. As regards completion of reopened/set aside assessments, it goes without saying that quality of the orders cannot be compromised. However, as you are aware that in most of the reopened/set aside cases only limited issues are involved, if the AOs take up these cases in right earnest, the same can be disposed of by the stipulated date. However, in specific cases where detailed enquiries are required to be made then the same can be taken beyond 30/06/2015 with the concurrence of the Range Heads. These directions have already been issued in the minutes of the meeting held on 19/05/2015 with the Range Heads of CIT-11.

5. The Income Tax Act provides passing of orders u/s.144 if there is non-compliance from the assessee's side. The Central Action Plan also reiterates that adjournments should be granted only for good and sufficient reasons and not in a routine manner.

  
( D. K. GUPTA )

Chief Commissioner of Income Tax-6,  
Kolkata



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No.CCIT-6/KOL/Interim Action Plan/2015-16/

June 09, 2015

To

Shri Ramesh Krishnamurthi,

DIT (System)-III,

ARA Centre, Ground Floor,

E-2, Jhandewalan Extension,

New Delhi-110 055.

Sub: Functioning of ITD System – Matter regarding.

I am enclosing a copy of letter dated 05/06/2015 received from Income Tax Gazetted Officers' Association, West Bengal Unit, on the above subject.

2. In Para A of the letter, the Association has pointed out the malfunctioning of ITD function. They have also enclosed the time table showing nonfunctioning of ITD System. You are requested to look into the matter. Immediate resolution of the problems pointed out by the Association is requested so that the work of the officers does not suffer.

( D. K. GUPTA )

Chief Commissioner of Income Tax-6,

Kolkata

Encl: As stated.

No. CCIT-6/KOL/Interim Action Plan/2015-16/870-872 Date: 9/6/15

Copy for information to :-

1. The Principal Chief Commissioner of Income Tax, West Bengal & Sikkim.
2. The DGIT (System), ARA Centre, Ground Floor, E-2, Jhandewalan Extension, New Delhi-110 055.
- ✓ 3. Income Tax Gazetted Officers' Association, West Bengal Unit.

( D. K. GUPTA )

Chief Commissioner of Income Tax-6,

Kolkata