No.ITO/OSD/Project Tarang/2015-16/ *1022 - 1070.*　　　　　　Dated: 02.03.2016

To
CCIT-1/ CCIT-2/ CCIT-3/ CCIT-4/ CCIT-5/ CCIT-6/ CCIT-7/ CCIT-TDS/DGIT (Inv.)/PCIT-1/ PCIT-2/PCIT-
PCIT-4/ PCIT-5/ PCIT-8/ PCIT-9/ PCIT-10/ PCIT-11/ PCIT-12/ PCIT-13/ PCIT-14/ PCIT-15/ PCIT-16/PC
17/ PCIT-18/ PCIT-19/ PCIT-20/ PCIT-21/CIT(IT & TP)/CIT-C1/CIT-C-2/CIT(CO)/CIT Audit-1/ CIT Audi
/CIT-Judicial/CIT Exemption/CIT TDS-1/CIT TDS-2/ DIT(Vig.)/PDIT (Inv.)/DIT (I & CI)/PCIT Jalpaiguri/PC
Siliguri/PCIT Asansol/PCIT Durgapur/PCIT Burdwan/ CIT DR ITSC/CIT LTU/CIT ITAT

Sir,

Sub: Software up-gradation of faulty 3G Data Card matter-reg
Ref.:: No.DCIT/OSD/Project Tarang/2015-16/853-902　dated 18-01-2016

Kindly refer to the above.

Directions given in the above referred letter may kindly be ignored. In this regard, BS authorities has provided this office a new set of instructions which are required to be followed software up gradation of the 3G Data Card(Dongle).

Therefore, I am directed to request you to kindly flow down this information to the users havi faulty 3G Data Cards so that the existing 3G data cards of make Teracom, 7.2 Mb version can worked with out any extra settings for Windows XP (service pack 3) and upto windows 7.

But for the above versions, like windows vista, windows 8..etc the following procedure should followed based on the windows version which can be easily done by the user himself.
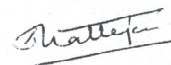
Procedure:

After plugin the data card, go to device manager and select to universal bus controller option click to automatic update HSDPA WMC BUS DRIVER. Then follow the given steps:

1. Make a right click on icon created on your desktop after installation and go to properties.
2. Now click on compatibility
3. Now select for (run this program in compatibility mode for) window XP (service pack 3) c windows vista or windows 8 or windows 10 depending on users windows version.
4. In privileged level select for run this program as an administrator
5. Now apply and OK

If for any problem, please contact with: Mr.Banik :9432366778, Mr.Venkatesh : 943300027

No need to send 3G data card to BSNL offices, unless asked for by the above staffs.

Yours faithfully,

(PRIYADEEP CHATTERJEE)
ITO, (OSD), In-Charge of Co-ordination.
Under Pr.C.C.I.T, West Bengal & Sikkim