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INCOME TAX GAZETTED OFFICERS' ASSOCIATION - WB UNIT

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President : Sudipta Guha
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General Secretary : Sayantan Banerjee
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03.02.2020

To
The Principal Chief Commissioner of Income Tax
West Bengal and Sikkim
Aayakar Bhawan
Kolkata

Sub: Excessive non- statutory reports being sought from field offices - Matter reg.

Sir,

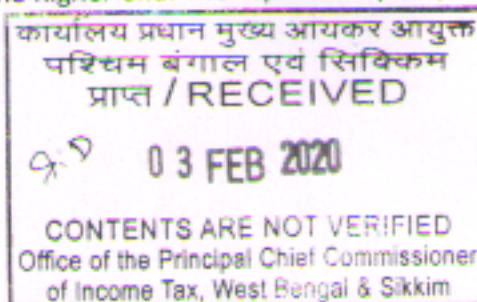
Kindly refer to the above.

We would like to bring to your kind notice the plight of our members working in the field offices. Most of them are yet to recover from the tiredness of heavy time barring workload that they are being further strained by the daily barrage of non-statutory reports. Almost in all such instances, new formats are being devised for furnishing the same. Sometimes the same report is being sought in different formats. The reports being called for, from the AOs relates to tax collection on daily/weekly basis. As per our understanding, the desired reports can easily be downloaded from ITBA [Insight portal]/ Dashboard figures] which are available in the code of higher officers and as such there is no need to seek those information from the field formations. We earnestly request you to do away with this system of calling for such reports from the field formations that are available from ITBA in the codes of the superior officers. You will appreciate calling for the reports from down below and compiling the figures from all the offices consumes a lot of time and is also a waste of our limited manpower. Errors in such compilation may also lead to present erroneous figures for the charge. However, reports asking for surveys/recovery surveys and arrear and current demand collections can be submitted at regular intervals, preferably fortnightly so that some time is allowed for concrete progress.

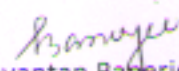
Further, each A.O has been directed to conduct at least 3 surveys, including recovery surveys per week till 31st March 2020. You will appreciate that conducting 3 recovery surveys, furnishing the survey reports and other reports as mentioned in *supra* is taking a toll on the physical as well as mental health of the AOs. Added to this is the burden of frequent requisitions from the Investigation Wing for manpower for action u/s 132A.

The matter has compounded due to the fact a large of supporting staff including a good number of inspectors have been diverted to ReAC charges forcing the A.Os to manage their offices with bare minimum staff. In this context, we would like to highlight the issue of stoppage of promotion in ITO cadre since August'2019. Each month a good number of ITOs are retiring and with no new promotions many of the A.Os are being forced to shoulder the burden of additional workload. Further, shortage of staff across all Gr-C cadres and especially in assessment charges and lack of infrastructure are also piling up to the agony of the AOs.

We therefore request your good office to ensure that such reports may not be called from the AOs that can be generated from the higher end. The reports may only be called fortnightly, which can be reviewed in the 1st week of March, 2020.



Yours faithfully,


(Sayantan Banerjee)
General Secretary, ITGOA, WB Unit